



National Accreditation Board for Hospitals & Healthcare Providers

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PERFORMANCE EVALUATION OF ASSESSOR BY HEALTH CARE ORGANISATION (HCO)/ PRINCIPAL ASSESSOR/ NABH OFFICIAL

(Confidential)

Assessor ID:
(To be filled in by NABH)

1. Name of the Assessor:
2. HCO under assessment: KASHI NETRALAYA
3. Dates of assessment: 27/03/2019
4. Feedback on performance based on the following parameters:

Parameter	Rating	Comments
<p>1. Knowledge of HCO practice and NABH requirements</p> <p>A. Has in depth knowledge of Standards and Objective elements(OEs)</p> <p>B. Competent in required assessment skills</p> <p>C. Exhibits ability to learn and apply new skills</p> <p>D. Keeps abreast of current developments</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>
<p>2. Assessment skills</p> <p>A. Interpret and apply appropriate objective elements</p> <p>B. Is flexible and open to accept HCOs method of implementation of standards within resources and infrastructure constraints, as long as the intent is met.</p> <p>C. Gathers and analyses information skilfully without any bias and pre-conceived notions</p> <p>D. Adheres to ethical principles</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>
<p>3. Adaptability</p> <p>A. Adapts to changes during assessment</p> <p>B. Manages conflicting demands during the assessment within time frame</p> <p>C. Accepts instruction and/or constructive feedback</p> <p>D. Changes approach or method to best fit the situation</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>
<p>4. Time management</p> <p>A. Arrives at HCO and meetings/discussions on time</p> <p>B. Begins working on time & uses time effectively</p> <p>C. Reviews Documents and prepare points for observations</p> <p>D. Communicates any delays</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>
<p>5. Communication & information collection skills</p> <p>A. Expresses findings and observations well verbally</p> <p>B. Expresses findings and observations well in written form</p> <p>C. Exhibits good listening and comprehension skills</p> <p>D. Proficient in computer skills</p> <p>E. The NCs/observations are clearly documented and HCO is able to use these for CAPA</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 20px; width: 100%; margin-top: 10px;"></div>

<p>6. Team player and inter-personal management skills</p> <p>A. Works cooperatively in group situations</p> <p>B. Exhibits diplomacy and consideration</p> <p>C. Displays positive outlook and pleasant manner</p> <p>D. Offers assistance and support to co-assessors and to develop trainee assessors</p> <p>E. Works actively to prevent and if necessary resolve conflicts</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 100%;"></div>
<p>7. Planning and organization capability</p> <p>A. Prioritizes and plans work activities</p> <p>B. Plans for additional resources</p> <p>C. Works in an organized manner</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 100%;"></div>
<p>8. Any other significant observations</p>	<p> <input type="radio"/> Poor <input type="radio"/> Fair <input type="radio"/> Good <input type="radio"/> Very Good <input type="radio"/> Excellent </p>	<div style="border: 1px solid black; height: 100%;"></div>